



A new standard for AI ERP integration

NetSuite AI Connector Service



The NetSuite AI Connector Service provides a flexible and scalable solution for NetSuite to integrate with external AI assistants through the Model Context Protocol (MCP). This service enables AI assistants to directly engage with NetSuite data and functionality using natural language while maintaining security and governance. The NetSuite MCP Standard Tools SuiteApp provides a comprehensive set of tools that AI assistants can use to execute actions and retrieve data directly within workflows.

The NetSuite AI Connector Service Companion SuiteApp works alongside the NetSuite MCP Standard Tools to help you get started fast with over 100 pre-vetted prompt templates aligned to NetSuite data structures, terminology, workflows, and preconfigured roles that ensure AI interactions follow NetSuite's existing role-based permissions and governance policies.

Key Benefits

- **Granular control.** Define precisely what AI systems can access and modify, with full authentication and role-based access control aligned with NetSuite's security model.
- **Standards-based integration.** Support for multiple AI agent platforms through industry-standard protocols, enabling true "bring-your-own-AI" flexibility.
- **Simplified deployment.** Transform complex AI-ERP integrations into modular, reusable SuiteApps with streamlined lifecycle management.
- **Native extensibility.** Leverage NetSuite's proven extensibility framework, eliminating the need for custom integrations or workarounds.
- **Partner ecosystem.** Empower partners and ISVs to build, package, and monetise AI-powered SuiteApps, creating new opportunities for innovation.

NetSuite MCP Standard Tools

The NetSuite MCP Standard Tools SuiteApp extends NetSuite's capabilities by exposing a comprehensive set of tools that AI systems can invoke through natural language. This SuiteApp respects NetSuite's existing role-based security model—tools are only visible if your NetSuite role includes the required permissions, and all data access and operations remain governed by your role's authorisation.

Record Management

Enable read, create, and update operations on NetSuite records.

- **ns_createRecord:** Create new records with field validation.
- **ns_getRecord:** Retrieve record data.
- **ns_getRecordTypeMetadata:** Access record type schemas and field definitions.
- **ns_updateRecord:** Modify existing records with audit trail preservation.

Reporting

Access NetSuite's reporting engine.

- **ns_listAllReports:** Enumerate available reports.
- **ns_runStandardReport:** Execute reports and retrieve results in structured format.

Saved Search

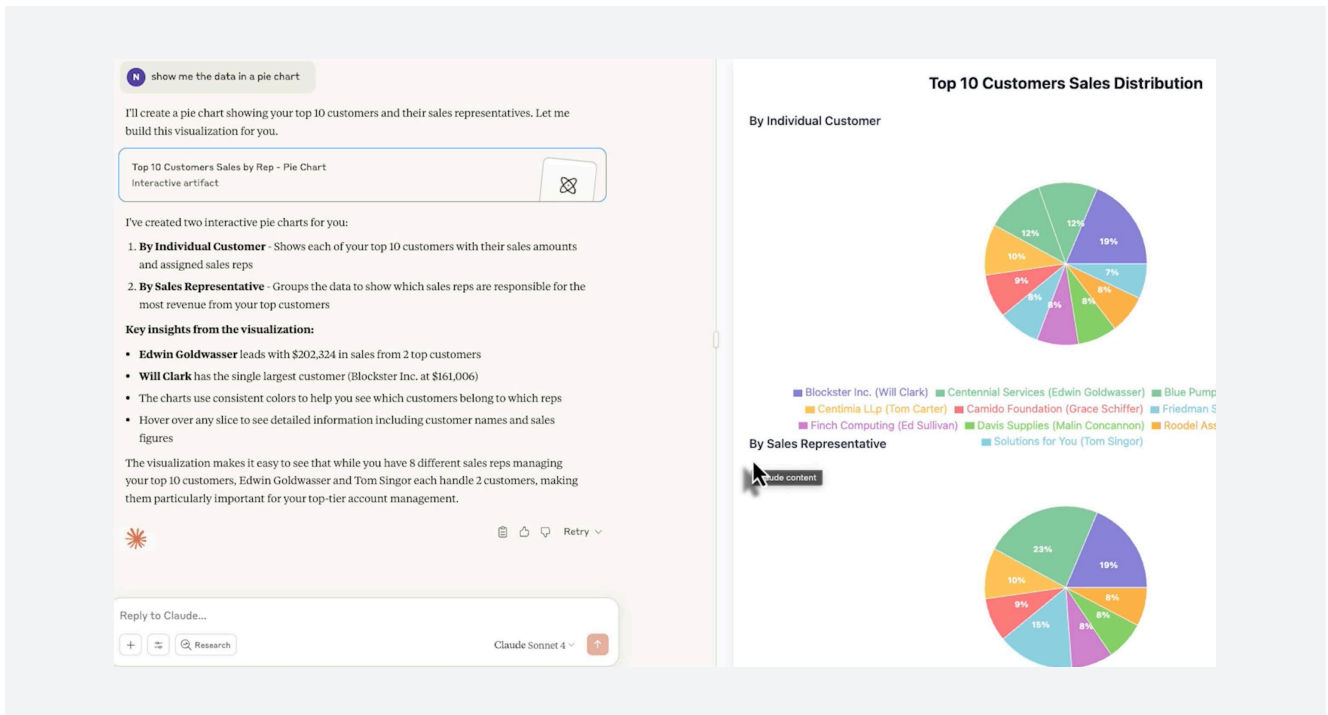
Leverage NetSuite's saved search capabilities.

- **ns_listSavedSearches:** Display available saved searches.
- **ns_runSavedSearch:** Execute saved searches with parameter support.

SuiteQL

Enable advanced query capabilities to access NetSuite records.

- **ns_runCustomSuiteQL:** Runs a custom SuiteQL query.



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