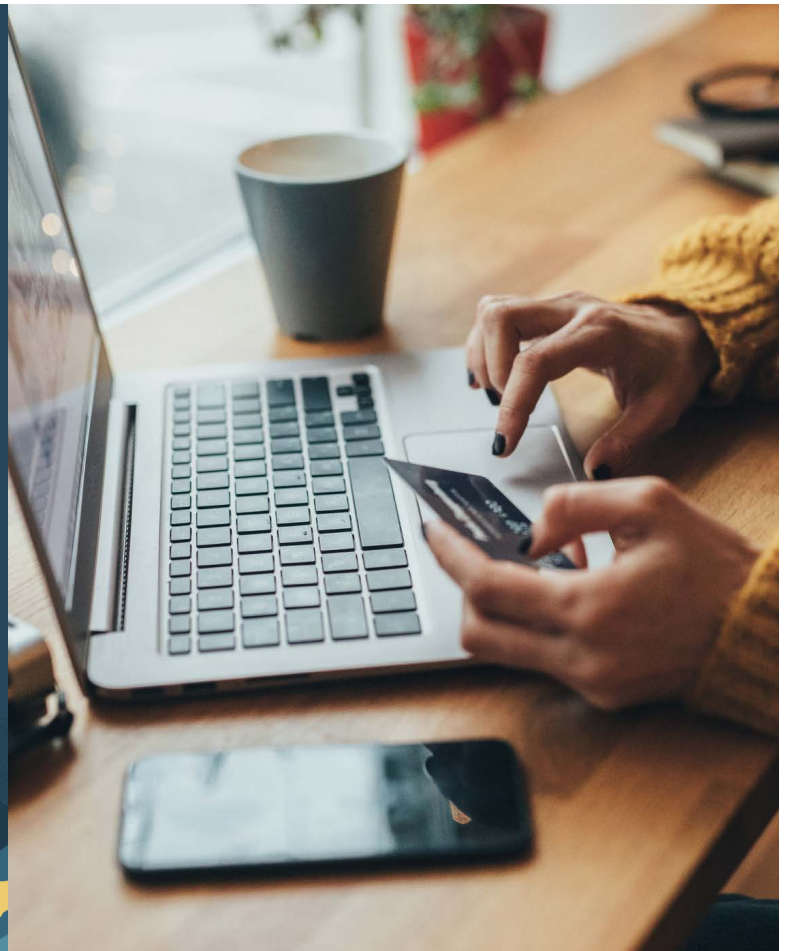




Centralise, Streamline, and Simplify Your Payment Acceptance Needs

NetSuite SuitePayments



Providing digital payment options like credit cards and ACH, can increase sales and improve cash flow. Working with multiple payment processing systems, however, creates challenges for sales, order management, and accounting staff. SuitePayments accommodates all of your payment acceptance needs — whether you're taking payments online via a NetSuite web store, settling an outstanding invoice with a one-time payment, or billing customers on a recurring basis. As a seamlessly integrated component of NetSuite, SuitePayments gives you updated accounts, inventories, and customer records in real time, with full PCI compliance.

Key Benefits

- Get paid faster and improve cash flow by offering more payment options.
- Simplify PCI compliance.
- Manage the entire order lifecycle seamlessly using a single, NetSuite-managed payment gateway integration.
- Improve subscriber retention rates by minimising declined payments.

Payment Services

Working with our [SuitePayments partners](#), NetSuite provides a single solution for integrated processing and secure management of credit card transactions and digital payments. NetSuite SuitePayments ensures PCI-compliant, partner-certified communication with the payment gateway. Payment credentials can be stored in NetSuite, as part of the customer record, and all payment events are logged in real time and associated with the transaction record (sales order, cash sale, deposit, payment, or refund).

Billing Management

Take invoice payments over the phone and process within NetSuite or support customer-initiated payments through a pay now link on the emailed invoice or allowing sign-in to the NetSuite Customer Centre or MyAccount portals. For recurring billing needs, SuitePayments helps minimise declined payments by including Card-on-File and Recurring Indicator flags credit card providers look for, and by supporting Account Updater services provided by the SuitePayments partner.

Ecommerce

During checkout, NetSuite SuiteCommerce uses SuitePayments payment gateway integrations to obtain credit card authorisation to settle against after fulfilment. SuitePayments allows for advanced fraud screening and 3D Secure authentication to be employed at checkout. PayPal Payments, Express Checkout, and other external payment methods are also supported.

Point of Sale

Get the benefits of ERP integration and reduced transaction rates by using a SuitePayments partner provided EMV chipcard-reading device at the point of sale, either with SuiteCommerce InStore or without. No-touch NFC-supporting options are also available.

The screenshot shows the NetSuite 'Payment' form. At the top, there's a search bar and navigation tabs for Activities, Transactions, Lists, Reports, Analytics, Customization, Documents, Setup, and SuiteApps. The form is titled 'Payment' and includes buttons for Save, Reset, Cancel, and Actions. It is divided into several sections: 'Primary Information' with fields for Customer (10 Ryan Howard), Payment # (3), Date (2/16/2021), Posting Period (Aug 2006), Currency (USA), and Exchange Rate (1.00); 'Payment Method' with a dropdown for 'VISA *1111 (12/2021)'; 'Payment Operation' with a dropdown for 'Sale'; and 'Payment Events' which currently shows 'No records to show.' A summary table on the right indicates 'TO APPLY 60.00', 'APPLIED 60.00', and 'UNAPPLIED 0.00'.

Use a credit card to settle outstanding invoices.

To find out more, contact NetSuite on Infoapac_WW@oracle.com

Australia
Phone: 1800 638 784
www.netsuite.com.au

Singapore
Phone: +65 6263 1300
www.netsuite.com.sg

Hong Kong
Phone: +852 3655 1949
www.netsuite.com.hk

China
Phone: 400 610 6668
www.netsuite.cn

Japan
Phone: +81 3 6834 4888
www.netsuite.co.jp

Philippines
Phone: +632 8295 9022

India
Phone: +9180 4029 8789
Phone: +9180 4029 8809
www.netsuite.com/in

