# TRAINING FOR SUITESUCCESS (EMERGING/STARTER)

When you implement with NetSuite SuiteSuccess, you follow NetSuite Leading Practices for your industry. This turnkey approach relies heavily on your administrator, business owners and end users being well trained so they are ready for success.

Our approach to training leads to reduced learning curves, faster time to adoption and higher productivity. The result? An empowered workforce rapidly achieving your goals.

**Partnership, People, Process**
Our process begins with your Administrator rapidly getting up to speed prior to and early in the implementation by attending two Fundamental courses.

For your convenience, these courses can be taken anytime via training on-demand.

- Industry-specific Fundamentals course (3 days)
- Administrator Fundamentals (2 days; also available via our published schedule)

**End User Training Package includes:**

- eLearning tutorials, for initial training as well as for refreshers or new hires
- Task-specific job aids
- Training advising session
- Recorded session with job-aid customization tips

We partner with you to advise on best practices for enabling your end users. We then provide you with concise eLearning tutorials, which are process-focused and based on the NetSuite leading practices. The eLearning tutorials include topic overviews, end-use process flows and demonstrations. Your end users can consume this content whenever it fits their schedule and can do so both prior to implementation and after.

If your implementation goes beyond the core SuiteSuccess solution, targeted remote live training sessions may also be part of your tailored solution.

Without losing valuable time away from the job, your resources learn how to make the most of NetSuite for their daily responsibilities and become competent and confident users. Accompanied by reference materials that will be used both in initial learning and for on-the-job support, our training is designed to jump-start your team's performance and propel results.

**Examples of End User eLearning Tutorial topics include:**

- Basic Usability
- Order-to-Cash
- Procure-to-Pay
- Item Management

## Proof

Our customers attest that partnering with us to empower their teams helps drive user preparation and continuous success. Moreover, they cite training as a critical factor in their success with NetSuite.

"The training was phenomenal and gave me a clear understanding of how to...This information was invaluable to me in being able to meet our business needs."

"The trainings were very informational. Everything I learned, I can use towards my daily task at work."

"We found these sessions to be helpful to our end users, the folks performing our operations on a daily basis. It was a great way to familiarize them with the system."

"The training was fun to learn and easy to use."

"This was very user friendly, easy to follow along, very informative."

**Source:** User Enablement Feedback

**Terms**

Job Aids and eLearning Tutorials are standard content based on NetSuite SuiteSuccess Leading Practices for your industry. Job Aids are delivered in Word for your easy customization to reflect your business processes and configured system. A recorded advising session is provided to teach you how to make any customizations. Customer is solely responsible for any updating, editing, printing, shipping and copying charges for the Job Aids after delivery from NetSuite. All materials are provided for Customer's internal training purposes only. eLearning videos will be delivered via a NetSuite system with access granted for the number of registrants identified in your Statement of Work (SOW) for the term of the SOW. Customer is prohibited from reselling, sharing or sublicensing any training Deliverables. Customer is solely responsible for deployment of eLearning Tutorials to end users via the NetSuite system. Any use of materials outside your organization is expressly prohibited. All materials and delivery are provided in English. NetSuite Demo Accounts are not provided with end user training.

To find out more, contact us at educationadvisor@netsuite.com or visit www.suitetraining.com.

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